

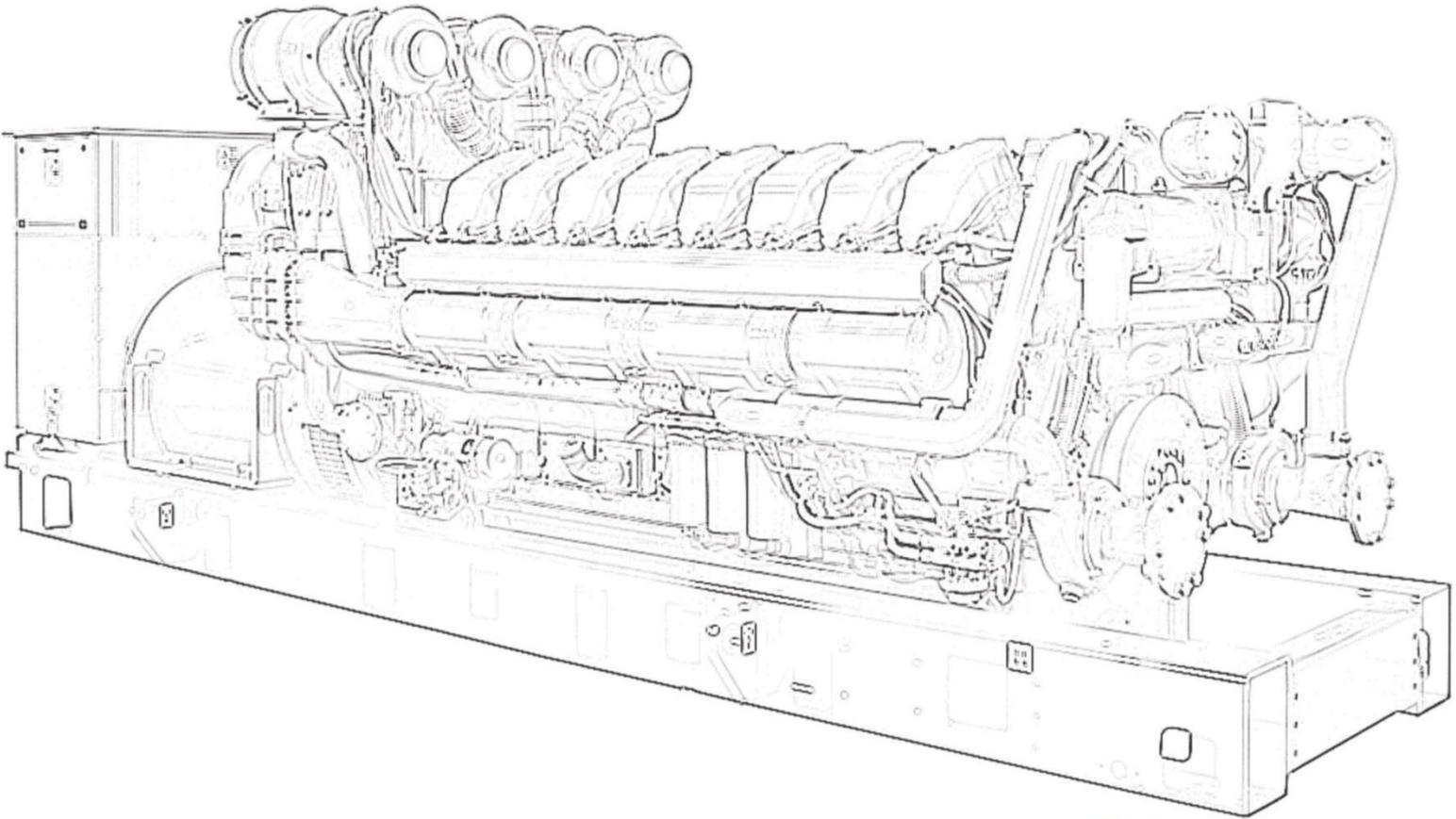
# City Generators



1300 138 243

Power 

• Hire • Sales • Service • Installation • Fabrication •



**CORPORATE  
PROFILE**

Dependability  
Integrity  
Innovation  
Value

[www.citygenerators.com.au](http://www.citygenerators.com.au)



We are a complete power generation company. We are committed to delivering excellence and reliability to your power generation assets, guaranteeing they perform at their best when you need them most.

When it comes to emergency and prime power generators, we do it all by providing maintenance, hire, sales, supply built to any specifications, mechanical and electrical installation.

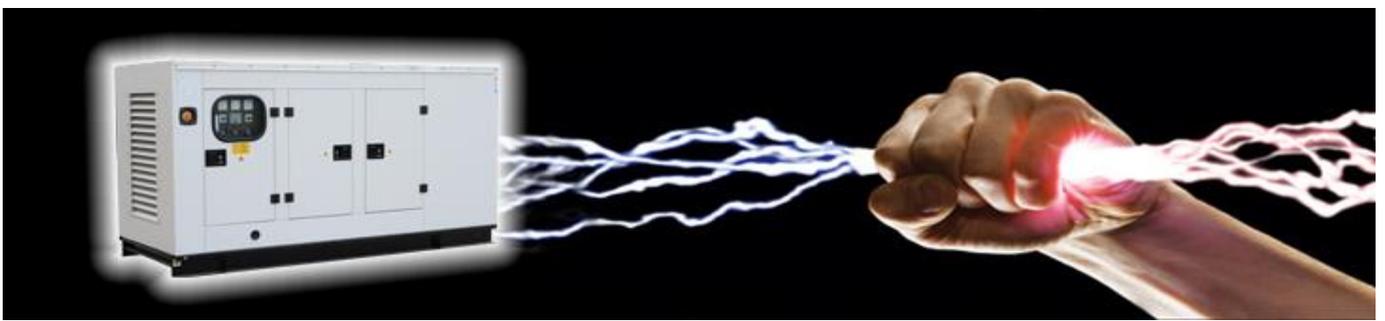
Yours Sincerely

Michael Mansey

A handwritten signature in black ink, appearing to read 'M Mansey'.

City Generators  
Managing Director





## Key Information

Business Name	City Generators
Company Name	Mansey Pty Ltd
Address (Head Office)	11 Whalley Creek Close, Burnside QLD 4560
Your Key Contacts	<b>Michael Mansey</b> – 0407 066 474 Managing Director Estimating Financial control Marketing Importing and distribution  <b>Michael White</b> – 0437 586 058 Operations Manager
Telephone Office	1300 138 243
Email (Office)	enq@citygenerators.com.au
ACN Number	144 906 203
ABN Number	69 144 906 203
Quality Assurance	Certified to ISO 9001
Environmental	Certified to ISO 14001
CM3	010038
WorkCover Policy Number	WAD151081550
Public Liability Policy	04CL011069 (\$20.0M)
Motor Vehicle Insurance	Viro - MSS018533220
Qld Electrical Contractors License	75387
Bank Account Number	Mansey Pty Ltd t/a City Generators St George, BSB 114 879 Acc 484 992 869

## What We Do

The most important aspect of our business is to maintain your power generation assets so that when you need them most they perform at their best. However, we are a complete emergency generator company – we source, install and maintain Australia Wide.

### Service and Support

This is the most important part of our business. We understand how important and even critical your power supply is to your business, so we custom design maintenance programs specifically geared to meet your needs. Our service is further supported by our own staff electricians. Our service and support network reaches nationally.

**Our mission is to provide you with peace of mind by providing comprehensive, proactive, preventative maintenance.**

### New Generator Sales

We source and import generators directly from the manufacturers. We have spent many years developing and customising our generators sets to ensure we deliver a quality product that is built to our exact specifications. We can supply from 6kVA all the way to 3000kVA machines, including Cummins®, Perkins®, Doosan®, Kubota® and Mitsubishi® powered units. We can also source other brands if so requested by our customers. All our generator sets can be built to your specifications, such as but not limited to:

- super silent canopies and container sets
- Large bunded fuel tanks;
- specific engine and alternator combinations.
- 50°C and above ambient temperature ratings.



If you can imagine it we can build it!! We deliver install and maintain on a national level.

City Generators is the distributor of Tide Power System generators, and work closely with the brand on quality and build specification; additionally we also source all leading brands depending on our clients specific needs.



## Installation

We are fully equipped to perform full installations including, fabrication of custom-made exhaust systems, canopies (acoustic enclosures), Fuel systems (above and underground), attenuators, banded fuel tanks and may other components. We deliver a true “Turn Key” project solution.

## Generator Hire

For your short or long term requirements, we stock a fleet of generators in top condition, available on short notice. Our rates are very competitive and our service is virtually immediate, this fleet reaches a National scale with electrical staff on hand to carry out connections.

Our excellence and reliability at all times guarantees your peace of mind.

## Why City Generators

1. We excel in support and maintenance and we pride ourselves on our success during more than 32 years in the industry. City Generators is a specialty generator company that understands how important the reliability of your generator and all associated equipment is to you. We also take pride in providing a complete solution to all your power generation needs. This includes a true 24 hours, 7 days a week service, with most calls responded to within one hour.
2. We are competitive on price while offering the best possible service. As a family company, each member of the Mansey family owns and operates the business. We firmly believe in our core values of Dependability, Integrity, Innovation and Value, to ensure we deliver a competitive and dependable service in order to underpin our success.
3. We offer a money back guarantee on all our service work.
4. We engage a sizeable team of specialty trained and experienced people who are flexible in terms of their expertise. Our team includes specialty trained power generation diesel fitters and electricians, with a combined experience of over 80 years. Having electrically qualified people on the team means we can service both your engine and its complementary electrical systems.
5. We can support numerous jobs in separate locations on a national scale. We can deploy up to 9 field service technicians fully equipped with vehicles at short notice.
6. All the City Generator service vehicles are fully equipped to deal with any service requirements including tools and common spare parts.
7. Comprehensive documentation to support our work, including:
  - a. Detailed estimates
  - b. Work method statements (WMS)
  - c. Safety plans
  - d. Detailed method of procedures
  - e. Service check list – completed and deliver electronically
  - f. Detailed inspection reports – completed and deliver electronically
  - g. 55 Point monthly, quarterly and six-monthly reports
  - h. Annual inspection reports
  - i. Take 5 reports prior to each job (Risk Assessment)

## Why City Generators - continued

8. We invest a great deal of effort and resources to meet and exceed compliance requirements including:
  - a. Occupational Health and Safety legislation (State and Federal)
  - b. National and Queensland Codes of Practice for the Construction Industry
  - c. Australian Standards affecting projects
  - d. Environmental requirements to ISO14001
  - e. Corporate statutory requirements
  - f. Our Quality Assurance System certified to ISO9001



## Who Are We?

We are the Mansey family and City Generators is our passion. Graham and Janeene Mansey started the company in 1986 and it has been operating continuously since. Janeene provided the administrative support and bookkeeping until 2010, when considerable company growth called for further administrative staff and expertise.

Over the years, Graham has not only developed the business, but also introduced his three sons into the profession and trained them in the power generation industry.

Although still involved as board members, Graham and Janeene are semi-retired from the day to day operations.

In operational management terms, the key people in the business today are Michael Mansey (MD) and Mick White (Operations Manager).

**Mick White**  
**0428 298 177**

Qualified diesel fitter, responsible for all operations, quality assurance, environmental systems, generator hire and staff operations.

**Michael Mansey**  
**0407 066 474**

Qualified diesel fitter, responsible for financial control, Marketing, business development, interstate operations, sourcing and importing, product development, logistics, estimating, project management and business planning.

Customers are invited to call any of the management team directly.

The company is still owned wholly by the Mansey family with strategic management, policy development implemented by the management team.

# Policies and Guidelines

## Safety Policy

Workplace Health and Safety is based on the belief that the wellbeing of people employed at work or people affected by our work is a major priority and is considered during work performed on our behalf.

People are our most important asset and their health and safety is our greatest responsibility. The public is given equal priority to that of our employees.

The objectives of our Safety Policy are:

- To achieve an accident free workplace;
- To make health and safety an integral part of every managerial and supervisory position;
- To ensure health and safety is considered in the planning and work activities.
- To involve our employees in the decision making processes through regular communication, consultation and training;
- To provide a continuous program of education and learning to ensure that the employees are aware of safe work practices;
- To identify hazards in the workplace through hazard identification and risk analysis;
- To ensure incidents are prevented.

The success of our health and safety management is dependent on:

- Proactive planning of the work activities with due consideration given to implementing health and safety controls, that is suitable to each given situation.
- Understanding the total work process and associated health and safety risks.
- Ensuring the work team is totally committed to achieving our objectives.
- Ensuring an open and honest communication exists between management and employees.



## Site Safety Guidelines

As part of our commitment to safety, City Generators prepares specific Site Safety Guidelines for each operational site or project.

## Quality Policy

City Generators is an emergency and prime power generator business which sources, installs and maintains emergency generating equipment. CG is committed to achieving high and consistent performance standards in every aspect of its work, by meeting customer requirements, industry standards and above all reliable performance of customers' equipment. Where possible, CG will constantly strive to exceed those requirements. CG's prime objective is:

**"To ensure the requirements of its customers and the high standards set by CG itself are consistently met and exceeded"**

This objective is met by the application of CG's QA System, externally certified to the AS/NZS ISO 9001:2015 international standard.

Our commitment to excellence and reliability is the foundation of our outstanding service to you.

## Environmental Policy

City Generators operate an environmental system that is externally certified to ISO14001:2015. This policy and our monitored environmental objectives are effectively communicated to our staff. We are committed to continual improvement in overall performance.

City Generators understands its obligation to be an environmentally responsible company. It is committed to managing its operations in a manner that is resource efficient and minimises its impact upon the air and water, as well as any surrounding communities.

Environmental management, both during and after operations, is a key element of City Generators' business philosophy. At all stages of planning, there is a commitment to ensuring that any potential risks to the environment are identified, and suitable controls put in place to mitigate their effects.

All stakeholders are encouraged to be environmentally responsible and the company seeks to be as transparent as possible with local communities and government regarding its efforts to maintain healthy and safe standards of water and air purity. At all times, City Generators will comply with Australian environmental legislation.

## Objectives

City Generators' environmental objectives include:

- Establishing and communicating our vision to our customers, our employees and society
- Achieving a better than 95% result on the prevention of spillage of toxic materials
- Safe disposal of all toxic materials
- Publishing of carbon emission rates for all generators sold by the company
- Providing employees with suitable infrastructure, tools, materials and training to allow them to carry out their duties as required
- Achieving consistently reliable performance at an economical cost
- Maintaining the Organisation's reputation for service by recording and monitoring Client feedback

City Generators will establish a programme that defines:

- Actions to be taken in relation to the targets listed above
- Those responsible
- Schedule of implementation

## Applies to

- Retail, hire and installation equipment
- Maintenance and repair work
- Sites and any neighbouring areas directly impacted by City Generators operations.
- Directors, employees, contractors, sub-contractors, consultants and other stakeholders.

## Review

City Generators will strive to continually update and improve its existing Environmental Management System through constant feedback and management review, in accordance to our certified system to ISO14001.

## Personnel Policy

City Generators acknowledges that the success and character of its business is determined by the technical capacity, experience, integrity and ethos of its members. City Generators will attract individuals that best fit the company's corporate culture and diverse expertise. The company recognises that investing in the development of its people will lead in turn, to its own continuing development.

City Generators will abide by all industrial relations regulations and employment legislation.

City Generators will always ensure that its dealings with staff, suppliers, subcontractors and other stakeholders meet legal and contractual requirements and are fair and equitable.

City Generators will ensure that the working environment is safe and conducive to productive outcomes.



## Our Valued Customers

Over the past 3 years we have serviced over 700 emergency generator locations. We have supplied a large number of machines and performed a wide range of installations, some exceeding \$1.0M. Some of our current key customers:

- Traffic management and control companies
- Mining Contractors
- Broadcast transmission companies
- Supermarkets
- Public and private hospitals
- Nursing homes
- Government
- Councils
- Poultry farms
- Data Centre's
- Call Centres

We have also supported many large electrical and mining contractors by performing installation of emergency and prime power generators as part of their major contracts.

